

11th Annual Tasmanian ICT Conference + Innovation Exhibition + Tasmanian Government ICT Industry Summit

Time	2023 Tasmanian ICT Conference Guide	
9.00am	Delegates Registration Begins & Vendors Expo Opens – Atrium	
	Anglesea Room	Auditorium
9.30am – 10.10am	Digital Immune System/Key Macro Technology Corien Vermak <i>Cisco Director of Cybersecurity ANZ</i> Digital Immune System, Adaptive AI & Superapps are key strategic technology trends impacting IT, in particular Cybersecurity. Organisations need to understand how to use their rich data to leverage AI & key emerging technologies, to improve Cybersecurity.	CX in a world without language barriers Steve French Kevin Le Roux <i>Account Executive QPC</i> <i>Managing Director Connecting Now</i> Great customer experiences require effective communication with ALL customers, so contact centre solutions must cater for everyone. Discover how to integrate translation & interpreting services into your contact centre, so every voice is heard & understood.
10.20am – 11.00am	Capturing, Storing & Processing Data Considerations Michael Cole <i>Director of Storage Platforms Solutions Division</i> 'Data' is translated to 'Information' through a combination of applications, human inferences & artificial intelligence workflows. This discussion considers the infrastructure requirements to derive value effectively & securely from your digital assets.	DevOps at Microsoft & Developer Productivity Gavin Haak <i>Application Innovation Specialist</i> In an economic landscape which is uncertain, with budgets tightening across the board - how do we be more productive with less? This session will focus on Improving how we deliver digital services and business applications to be more productive.
11.10am – 11.50am	Our People are our Biggest Source of Innovation Catherine Harris <i>Project ROAR</i> In the face of continuous workplace change & disruption, fostering innovation is critical for securing a competitive edge. As we all work to ignite innovation across our organisations, the success or failure of our strategies will ultimately hinge on one thing: Our People.	Dual-Edged Sword of Generative AI in Cybersecurity Craig Joyce <i>Cythera Director and Founder</i> The innovative rise of generative AI technologies has profoundly transformed the digital landscape. In cybersecurity, these tools are being harnessed by threat, yet the same innovative power of Generative AI provides fresh avenues for strengthening defence.
11.50am – 12.50pm	Lunch – C3 Convention Centre Atrium	
12.50pm – 1.30pm	Intuit Technologies <i>'Fireside Chat' #1</i> How TasNetworks partnered with Intuit Technologies & Microsoft to improve productivity, employee engagement & collaboration. <i>'Fireside Chat' #2</i> Implementation of converged data centre solutions. Scalability, cost efficiency, partnerships & insights into a disaster recovery strategy.	Carbon Emission Reduction Revolution Ben Daley Graham Walker <i>Founder & CEO of ERC Australia</i> <i>ISW Lead AI & Safer Payments</i> A case study by ISW to realise the vision of ERC Australia to develop a unique decarbonisation platform to enable businesses to actively and efficiently implement carbon emission reduction programs to help Australia reduce CO2 levels by 2030.
1.40pm – 2.20PM	Optimising System Solutions with Human-Centred Problem-Solving Maria Richter <i>Strategic & Design-Thinking Consultant, 2PM Services</i> Discover how human-centered thinking, problem reframing, and 'Jobs to be done' theory can revolutionise your approach to system solutions, enabling better outcomes, at a faster pace and lower cost.	Transforming Tasmania: GenAI Business Applications Joel Collings <i>Business Applications Lead, Microsoft</i> An insightful presentation on how Microsoft's latest Business applications, infused with GenAI capabilities, are revolutionising the ICT community in Tasmania. Discover the limitless potential of AI-driven solutions for your organisational success.
2.30pm – 4.00pm	Tasmanian Government ICT Industry Summit (Auditorium) Dr Justin Thurley <i>Chief Information Officer – Tasmanian Government</i> Tasmanian Government CIO, Dr Justin Thurley will provide an overview of current & planned initiatives focusing on several whole of government programs including the Digital Inclusion Strategy, Generative AI & exploring digital/ICT skills & career pathways. Dr Tristian Richards will facilitate a digital and ICT skills & career pathways Q&A style panel session for industry & aspiring ICT professionals which will draw on the State Service ICT workforce to share their career journey stories & discuss digital & ICT skills/career pathway opportunities	

NB: Sessions are presented under a commercial agreement. TasICT does not endorse views or solutions presented and recommends businesses undertake their own assessment to ensure suitability for their circumstances

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